

## Trainer's Profile (Phang Wai Kheong)

### mq Training Coaching Consulting

Leading Change from Mind to Muscle, to Mastery

Tel: 03-2297 9752 Fax: 03-2287 1868

## PHANG WAI KHEONG (Malaysia based)

**Team Specialist**  
**Sales & Marketing Facilitator**



Qualification	Key Expertise	Partial Client List
<ul style="list-style-type: none"><li>• MBA (Wawasan Open University)</li><li>• Diploma in Marketing (C.I.M. – UK)</li><li>• Certified P.S.M.B. Trainer</li></ul>	<ul style="list-style-type: none"><li>• More than 10 years of experience in facilitating workshops for corporate companies</li><li>• An active member of Toastmasters International. Awarded the District 51 Area S1 Toastmaster of the year 2006/2007 &amp; was recognized as a Distinguished Toastmasters (DTM)- the highest accolade bestowed by Toastmasters International.</li><li>• Wide exposure in the service and manufacturing industry from frontline to management level</li><li>• Design and facilitate training courses in many areas. These include:<ul style="list-style-type: none"><li>○ <i>Public Speaking &amp; Presentation Skills Course</i></li><li>○ <i>Customer Service</i></li><li>○ <i>Assertive Communication Workshop</i></li><li>○ <i>Teambuilding for Corporate</i></li><li>○ <i>Personal Discovery Workshop</i></li><li>○ <i>Coaching and Performance Enhancement</i></li><li>○ <i>Leadership and Management</i></li><li>○ <i>Problem Solving and Decision Making</i></li><li>○ <i>Effective Presentation Skills</i></li><li>○ <i>Effective Supervisory Skills</i></li><li>○ <i>Sales and Marketing</i></li></ul></li></ul>	<p><b>Development:</b></p> <ul style="list-style-type: none"><li>• Kinta Properties Sdn Bhd</li><li>• Sunway Group</li></ul> <p><b>Logistics:</b></p> <ul style="list-style-type: none"><li>• DHL Asia Pacific Shared Services Centre</li></ul> <p><b>Press/ Media:</b></p> <ul style="list-style-type: none"><li>• The Star Publications Bhd</li></ul> <p><b>Plantations:</b></p> <ul style="list-style-type: none"><li>• Golden Hope Plantations Bhd</li></ul> <p><b>Finance and Banking :</b></p> <ul style="list-style-type: none"><li>• Hong Leong Bank</li></ul> <p><b>Retail:</b></p> <ul style="list-style-type: none"><li>• Mr. Print Sdn Bhd,</li><li>• Audrey International Bhd</li><li>• Antah Schindler (M) S/B</li></ul> <p><b>Manufacturing/ Industrial:</b></p> <ul style="list-style-type: none"><li>• Toshiba Electronics (M) Sdn Bhd,</li><li>• Ericsson Malaysia</li><li>• Hightechniaga Sdn Bhd</li><li>• Ajiya Bhd,</li><li>• Kajang Paper Mill Sdn Bhd,</li><li>• Box Pack Sdn Bhd,</li><li>• Foamline Industrial S/B,</li><li>• LafargeRoofing (M) S/B</li><li>• Charoen Pokphand Feedmills (BW) S/B,</li><li>• Goodyear Mktg &amp; Sales</li></ul>