

Trainer's Profile (Mac Tee)

mq Training Coaching Consulting

Leading Change from Mind to Muscle, to Mastery

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MAC TEE (Singapore based)



Team and Mindset Specialist Service Quality Facilitator

Qualification	Key Expertise	Partial Client List
<ul style="list-style-type: none">• Bachelor Degree in Business Administration (BBA)• Master of Science in Training and Human Resource Management (MSc Training & HRM)• Full-fledged ACTA certified trainer in Singapore• Certified Practitioner of HBDI (Hermann Brain Dominance Index)• Certified Practitioner of Myers-Briggs Type Indicator (MBTI)• Certified for Belbin Team Roles Profiling	<ul style="list-style-type: none">• An effective bi-lingual (English and Malay/Indonesian) trainer, Mac is highly energetic and believes in active participation and high involvement of his participants to elicit learning• Design and deliver core and customized programmes for all levels in organization from Senior and Top Management, Middle to Frontline.• Conducted training programmes in Japan, Italy, Malaysia, Thailand, Macau, Hanoi and Indonesia• Work with local and overseas clients in the areas of Service Quality, Leadership and Teambuilding• More than 20 years of experience in training and development	<ul style="list-style-type: none">• Singapore: Singapore Airlines, Sentosa Development Corporation, Metro Singapore, SingTel Singapore, HDB, Singapore General Hospital• Malaysia: Maybank, RHB (Singapore and Malaysia), CIMB Bank, Hong Leong Bank, Genting Resorts World, Putrajaya Holdings, Petronas (Security and GPFM)• Japan Max Factor• Macau Galaxy Macau• Italy Costa Cruises• Delta Electronics (Europe – [Slovakia& Germany] & Asia)